

# Tenants Package - Standard Form - Form 991T

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## DESCRIPTION OF COVERAGES

### COVERAGE C – PERSONAL PROPERTY

- On Premises** - We insure the contents of your dwelling and other personal property you own, wear or use while on your premises which is usual to the ownership or maintenance of a dwelling.  
If you wish, we will include uninsured personal property of others while it is on that portion of your premises which you occupy but we do not insure property of roomers or boarders who are not related to you.
- Off Premises** - We insure your personal property while it is temporarily away from your premises, anywhere in the world, however Personal Property normally kept at any other location you own, rent or occupy is not insured. Personal property temporarily removed from your premises to any other location you own, rent or occupy is also not insured, except while you are temporarily living there.  
If you wish, we will include personal property belonging to others while it is in your possession, or belonging to a residence employee travelling for you.  
Personal property stored in a warehouse is only insured for 30 days from the date the property was first stored. To extend coverage storage for a further period we must be notified in writing and endorse your policy as required. No notice is required for personal property in storage between seasons in any premises.  
Golf carts are insured even if kept at a golf course year round.
- While Moving** - We insure your personal property while you are moving from the premises shown on the Coverage Summary Page in transit to, and at, a new dwelling anywhere in Canada. If you have personal property in more than one location, the amount of insurance will be divided in the proportions that the value of property in each location has to the value of all your personal property at the time of loss. Your personal property while you are moving will be covered only for a period of 60 days commencing on the date you started moving but will not extend beyond your policy term.
- Excluded Personal Property (On/Off Premises)** - We do not insure loss or damage to motorized vehicles, camper units, truck caps, trailers and aircraft or their equipment (except for motorized wheelchairs, scooters having more than two wheels and specifically designed for the carriage of a person with a physical disability, electric power assisted bicycles, watercrafts, motorized lawn mowers, garden or yard tractors, skid steers, other gardening equipment, snow blowers, or motorized golf carts). Equipment includes audio, visual, recording or transmitting equipment powered by the electrical system of a motor vehicle, watercraft or aircraft.  
Toys or hobby items such as "Model Aircraft", or children's battery powered vehicles using no more than a 12 volt battery that can attain speeds of no more than 8 kph (5 mph), are not considered motorized vehicles or aircraft for the purpose of this exclusion.  
"Unmanned Air Vehicles" including all related equipment (whether attached or not), are excluded.

### Improvements and Betterments

We insure improvements and betterments to the dwelling made by you or acquired at your expense, including:

- any building, structure, or swimming pool on the premises;
- materials and supplies located on or adjacent to the premises for use in such improvements and betterments.

Payment under this coverage reduces the Coverage C - Personal Property amount of insurance by the sum paid. If you are a resident of a Life Lease, we will pay for an additional amount of up to 100% of the amount of insurance on Coverage C - Personal Property, (or such other amount as may be shown on the Coverage Summary Page).

### Special Limits of Insurance

We insure:

- Books, tools and instruments pertaining to a business, profession or occupation for an amount up to \$5,000 in all, only while on your premises. This applies to all items whether used in whole or in part for business, professional or occupational purposes, including samples and goods held for sale.
- Computer hardware, software or cellular phones (owned or leased by the Insured) used in whole or in part for business, professional or occupational purposes up to \$5,000 in all, while off premises only.
- Securities up to \$5,000 in all.
- Money including "Cash Cards", or bullion up to \$500 in all.

5. Watercraft, their furnishings, equipment, accessories and motors up to \$3,000 in all. These are insured only for Specified Perils and theft or attempted theft.
6. Computer software up to \$5,000 in all. We do not insure the cost of gathering or assembling information or data.
7. The personal property of a student, insured by the policy, who is dependent on the Named Insured for support and maintenance, up to \$7,500 per student while at a residence away from home.
8. Lawn mowers, snow blowers, garden or yard tractors, skid steers or other motorized garden equipment up to \$10,000 in all.
9. Motorized golf carts, including attached equipment up to \$10,000 in all.
10. Collectibles, (including but not limited to such items as crystal ornaments, sports cards, sports memorabilia and comic books) up to \$5,000 in all, subject to a limit of \$500 per item.
11. Animals, birds, reptiles and fish up to \$5,000 in all and only if they are kept as household pets.
12. Unattached motorized vehicle parts and equipment otherwise excluded up to \$1,500 in all (excluding automotive keys and key fobs).

**The following special limits of insurance apply if the items described are stolen:**

13. Jewellery, watches, gems, fur garments and garments trimmed with fur up to \$3,000 in all.
14. Numismatic property (such as coin collections) up to \$1,000 in all.
15. Manuscripts, stamps and philatelic property (such as stamp collections) up to \$2,000 in all.
16. Bicycles including equipment and accessories up to \$1,000 on any one bicycle.
17. Tapes, discs, flash drives, video games, videos, e-books or other electronic media storage devices, while in or on motor vehicles, watercraft or aircraft, up to \$1,000 in all.

**COVERAGE D – ADDITIONAL LIVING EXPENSES**

The amount of insurance for Coverage D is the total amount for any one or a combination of the following coverages. The periods of time stated below are not limited by the expiration of the policy.

1. **Additional Living Expense** - If an Insured Peril makes your dwelling unfit for occupancy, or you have to move out while repairs are being made as the result of damage directly caused by a peril insured by this policy, we insure any necessary increase in living expenses, including moving expenses incurred by you, so that your household can maintain its normal standard of living. Payment shall be for the reasonable time required to repair or rebuild your dwelling or, if you permanently relocate, the reasonable time required for your household to settle elsewhere.
2. **Fair Rental Value** - If an Insured Peril makes that part of the dwelling or detached private structures rented to others or held for rental by you unfit for occupancy, we insure its Fair Rental Value. Payment shall be for the reasonable time required to repair or replace that part of the dwelling or detached private structures rented or held for rental. Fair Rental Value shall not include any expense that does not continue while that part of the dwelling or detached private structures rented or held for rental is unfit for occupancy.
3. **Prohibited Access / Emergency Evacuation**
  - a. If access to your dwelling is prohibited by civil authority as a direct result of damage to neighbouring premises by an Insured Peril, we insure any resulting Additional Living Expense and Fair Rental Value loss for a period not exceeding four weeks.
  - b. If access to your dwelling is prohibited by order of civil authority, we will pay any necessary and reasonable increase in living expenses incurred by you, but only when such order is given for emergency evacuation as a direct result of a sudden and accidental event within Canada or the Continental United States of America. You are insured for a period not exceeding two weeks from the date of order of evacuation.

You are not insured for any claim arising from evacuation from:

- a. "Flood";
- b. earthquake;
- c. terrorism or by any activity or decision of a government or other entity to prevent, respond to or terminate Terrorism regardless of any other cause or event that contributes concurrently or in any sequence to the loss or damage;
- d. "Overland Water", unless Overland Water Damage Endorsement - Form 2081 is shown on the Coverage Summary Page;
- e. loss or damage as stated in the "**Loss or Damage Not Insured**" section of the General Conditions.

This coverage does not increase the amount of insurance shown on the Coverage Summary Page for Coverage D – Additional Living Expenses.

The term “civil authority” shall mean any person acting under the authority of the Governor General in Council of Canada or the Lieutenant Governor in Council of a Province, and/or any person acting with authority under a Federal, Provincial or Territorial legislation with respect to the protection of persons and property in the event of an emergency.

**Deductible** - No deductible applies to coverage “3” Prohibited Access / Emergency Evacuation unless stated on the Coverage Summary Page.

We do not insure loss or expense due to the cancellation of a lease or agreement.

### **Insured Perils**

You are insured against direct loss or damage caused by the following perils as described and limited:

1. **Fire or Lightning.**
2. **Explosion.**
3. **Smoke.** This peril means sudden and accidental loss or damage from smoke. This peril does not include loss or damage by smoke from agricultural smudging or industrial operations.
4. **Falling Object.** This peril means a falling object which strikes the exterior of a building but not objects which strike the building because of snow slide, landslide or any other earth movement.
5. **Impact by aircraft, spacecraft or land vehicle.** This peril does not include any loss or damage to animals.
6. **Riot.**
7. **Vandalism or Malicious Acts.** This peril does not include loss or damage:
  - a. occurring while the building is "Under Construction" or "Vacant", even if permission for construction or vacancy has been given by us;
  - b. to glass which forms part of a building;
  - c. caused by theft or attempted theft.
8. **Water Escape, Rupture, Freezing.** This peril means:
  - a. the sudden and accidental escape of water from a water main;
  - b. the sudden and accidental escape of water or steam from within a plumbing, heating, sprinkler or air conditioning system or “Domestic Water Container”, which is located inside your dwelling;
  - c. the sudden and accidental escape of water from a “Domestic Water Container” located outside your dwelling. However, such damage is not covered when the escape of water is caused by freezing.

Under this peril, we do not insure loss or damage:

- i. caused by continuous or repeated seepage or leakage of water or steam from within a plumbing, heating, sprinkler or air conditioning system, or “Domestic Water Container”;
- ii. caused by seepage or leakage of water below the surface of the ground, including through sidewalks, driveways, foundations, walls, basement or other floors or through doors, windows or any other openings unless the loss or damage resulted from the escape of water from a public water main, swimming pool or equipment therein;
- iii. caused by the backing up or escape of water from a sewer, sump, septic tank, storm drain, drain, eavestrough or downspout unless Sewer Back-Up coverage is shown on the Coverage Summary Page, and then only for the perils and limits as described in the Sewer Back-Up Endorsement;
- iv. caused by ground water or rising of the water table;
- v. caused by surface waters, unless the water escapes as described in a. above;
- vi. caused by “Flood”, spray, waves, tides, tidal waves, tsunami, shoreline ice build-up, water-borne ice or other objects, all whether driven by wind or not;
- vii. to a water main;
- viii. to a system or appliance from which the water escaped;

- ix. to outdoor swimming pools, outdoor hot tubs or equipment attached, public water mains or domestic water wells, caused by freezing;
- x. occurring while the dwelling is "Under Construction" or "Vacant", even if permission for vacancy has been given by us;
- xi. caused by freezing of a plumbing, heating, sprinkler or air conditioning system or "Domestic Water Container" unless it happens within a building heated during the usual heating season and you have not been away from your premises for more than 14 consecutive days.  
However, if you have been away for more than 14 consecutive days and have arranged for a competent person to enter your dwelling daily after the initial 14 day period to ensure that heating was being maintained, or if your dwelling is electronically monitored 24 hours per day by a company that monitors and responds to a low temperature signal, or if you had shut off the water supply and had drained all the pipes and appliances, you would still be insured.

Under this peril, a plumbing system does not include eavestroughs or downspouts.

9. **Windstorm or Hail.** This peril does not include loss or damage to the interior of your building or the personal property inside your building caused by rain, hail, snow, sleet, sand or dust unless an opening in the roof or wall is made by wind or hail and the rain, hail, snow, sleet, sand or dust enters concurrently through this opening.

This peril does not include damage:

- a. due to weight or pressure or melting of ice or snow, waves or "Flood", all whether driven by wind or not;

10. **Transportation.** This peril means loss or damage caused by collision, upset, overturn, derailment, stranding or sinking of any automobile or attached trailer in which the insured property is being carried. This would also apply to any conveyance of a common carrier.

This peril means loss or damage to:

- a. your personal property while it is temporarily removed from your premises;
- b. building fixtures and fittings when they are temporarily removed from your premises for repair or seasonal storage.

This peril does not include loss or damage to any watercraft, their furnishings, equipment, accessories and motors.

11. **Theft, including damage caused by attempted theft.**

This peril does not include loss or damage:

- a. to property in or from a dwelling "Under Construction" or "Vacant", or of materials and supplies for use in the construction until the dwelling is completed and ready to be occupied, even if permission for construction or vacancy has been given by us;
- b. to animals, birds or fish.

12. **Damage caused by bears.**

13. **Weight of ice, snow or sleet.** This peril means the weight of ice, snow or sleet which causes damage to your personal property. This peril does not include loss to Fabric, Plastic, Poly or Tarp covered structures (or Personal Property therein), or to an awning, fence, driveways or other pavement, swimming pool, foundations, retaining wall, bulkhead, pier, wharf or dock.

14. **Sudden and accidental damage from artificially generated electrical current.**

15. **Escape of fuel oil.** We cover loss or damage to your personal property caused by sudden and accidental escape of fuel oil from a fixed household type tank or apparatus and pipes which are part of a heating unit for the dwelling.

This peril does not include loss or damage:

- a. caused by prior fuel oil leakage, or;
- b. caused by or resulting from continuous or repeated seepage or leakage of fuel oil, or;
- c. from any fuel oil tank other than a permanently installed domestic fixed fuel tank, including attached equipment, apparatus or piping, however buried tanks are excluded;
- d. which occurs while the building is "Under Construction" or "Vacant", even if permission for construction or vacancy has been given by us.

## Loss or Damage Not Insured

We do not insure:

- 1. loss or damage to property at any fairground, exhibition or exposition for the purpose of exhibiting.

2. loss or damage due to theft or attempted theft, vandalism, or malicious acts from that part of your premises which you rent to others, caused by any tenant, tenant's guests or employees, or members of their household.
3. loss or damage due to theft, attempted theft, vandalism, or malicious acts caused by you or anyone living in your household.
4. loss or damage to mobile home contents unless the mobile home is in a stationary (immobile) condition, securely blocked at all four corners.
5. loss or damage as stated in the "**Loss or Damage Not Insured**" section of the General Conditions.

## **ADDITIONAL COVERAGES**

The following coverages are included where applicable when coverage is provided under this policy.

### **Change of Temperature**

We insure your personal property damaged by change of temperature resulting from physical damage to your dwelling or equipment by an Insured Peril. This only applies to personal property kept in the dwelling.

### **Credit Card, Debit Card, Forgery, Counterfeit Money**

We will pay up to \$10,000 for:

1. your legal obligation to pay because of the theft or unauthorized use of credit cards issued to you or registered in your name;
2. loss caused by theft of your debit cards;
3. loss caused by forgery or alteration of any cheque or negotiable instrument; and
4. loss sustained through acceptance in good faith of counterfeit Canadian or United States paper currency.

We do not pay for loss:

1. unless you have complied with all the conditions under which the cards have been issued;
2. caused by the use of your cards by a resident of your household or by a person to whom cards have been entrusted;
3. arising out of your business pursuits.

At our option and expense we may defend any claim against you under 1, 2 and 3.

No deductible applies to this coverage.

### **Damage to Dwelling**

You may apply up to \$2000 of your Personal Property insurance to pay for damage, not including fire damage:

1. to the dwelling directly caused by theft or attempted theft;
2. to the interior of the dwelling directly caused by vandalism or malicious acts.

### **Emergency Entry Property Damage**

We will pay to repair damage to your dwelling caused by the forcible entry by police, ambulance, fire department, or other persons if such damage results from attempts to save and preserve life. No deductible applies to this coverage.

### **Estate Coverage**

"Vacancy" restrictions will not apply within the first 180 days (or expiry date of the policy, whichever comes first) from the date your "Dwelling" became "Vacant" or unoccupied due to the death of an "Insured" or move to a Senior's Home or Care Facility.

### **Fire Department Charges**

We will pay up to \$15,000 (or such other amount as may be specified on the Coverage Summary Page) for your liability for fire department charges incurred when the fire department is called to save or protect insured property from an Insured Peril. No deductible applies to this coverage.

### **Fraud Conviction Reward Extension**

We will pay \$1,000 for information which leads directly to a conviction for fraud in connection with an insured loss to property covered by this policy. This limit applies regardless of the number of persons providing information. No deductible applies to this coverage.

**Frozen Food**

You may apply up to \$5,000 of the amount of your insurance under Section C – Personal Property to frozen food in your freezer (on your premises only) for damage caused by power failure, accidental disconnection or mechanical breakdown of the freezer unit. This coverage includes loss or damage to the freezer itself resulting from spoilage of frozen food therein caused by a “Specified Peril” only. We do not insure inherent vice or natural spoilage. You must agree to use all reasonable means to save and preserve the insured property. We will reimburse you for such reasonable expenses, however we will not reimburse you for expenses incurred in the acquisition of food. The Deductible Clause as specified on the Coverage Summary Page applies to this coverage.

**Headstones**

We will pay up to \$3,000 in any one occurrence for loss or damage caused by “Specified Perils” to headstones of “your” immediate family members, anywhere in Canada or the Continental United States. No deductible applies to this coverage.

**Life Lease Additional Coverage**

If you reside in a Life Lease unit, we insure your unit, excluding your improvements and betterments to it for an additional amount of up to 250% of the amount of insurance on Coverage C - Personal Property if the Life Lease Corporation building policy has no insurance or its insurance is inadequate or is not effective provided the loss or damage is caused directly by a peril insured by the Tenants Package as shown on the Coverage Summary Page. “Inadequate” includes a deductible in the insurance policy of the Life Lease Corporation.

We do not pay more than \$25,000 for that part of an assessment made necessary by a deductible in the insurance policy of the Life Lease Corporation (or such other amount as may be shown on the Coverage Summary Page).

**Lock Repair or Replacement**

We will pay up to \$1,000 in all to repair (rekey) the lock cylinders on the insured dwelling, or if necessary, replace the locks on the insured dwelling if the keys are stolen providing the theft is reported to the police or law enforcement agency having jurisdiction at the location of the theft. This includes the cost of replacing stolen automotive keys or key fobs, but does not include the cost of replacing automotive locks or reprogramming an automobile necessitated by the replacement of automotive keys or key fobs. No deductible applies to this coverage unless indicated on the Coverage Summary Page.

**Outdoor Trees, Shrubs, Plants and Lawns**

You may apply up to 5% in all of the amount of insurance on your personal property to outdoor trees, shrubs, plants and lawns on your premises. We will not pay more than \$1000 on any one outdoor tree, shrub, plant or lawn including debris removal expenses. We insure these items against loss caused by fire, lightning, explosion, impact by aircraft, spacecraft or land vehicle (except damage caused by a vehicle owned by or operated by you or anyone in your household), riot, vandalism and malicious acts. We do not insure any items grown for commercial purposes, or any item located more than 90m (300 ft.) from the dwelling.

**Pollution Damage - Insured Premises**

If a sudden and unintentional event occurs during the policy term resulting in contamination of insured property by a “pollutant”, which is required to be reported to any provincial authority, we will pay up to \$5,000, in any one policy term, subject to the policy deductible, for costs to remove and restore property of the insured premises.

**Property of Others**

We will pay up to \$1,000 for property of others, such as fire extinguishers, which have been expended or damaged while used to combat any hostile fire in or on the Insured’s premises. This does not apply to property owned by a fire department. No deductible applies to this coverage.

**Property Removed**

If you must remove insured property from your premises to protect it from loss or damage, it is insured by this policy for 30 days or until your policy term ends - whichever occurs first. The amount of insurance will be divided in the proportions that the value of the property removed bears to the value of all property at the time of loss.

**Tear Out**

We will pay the cost of tearing out and replacing any part of your improvements that must be removed or torn apart, before insured water damage from a plumbing, heating, sprinkler or air conditioning system or “Domestic Water Container” can be repaired, except damage related to an outdoor swimming pool, hot tub or attached equipment, or public water mains. This cost is included in the amount of insurance that applies to the property being replaced. The cost of tearing out and replacing property to repair damage related to water mains, public water mains, domestic water wells or outdoor plumbing or sewage systems is not insured.



